log database information is evaluated to improve performance of the engine over time by training the parser and the question matcher.

At page 1, line 8, please amend to read:

Today's popular search engines, such as "Yahoo!" YAHOO! and "MSN.com" MSN.COMTM are used by millions of users each day to find information.

At page 1, line 13, please amend to read:

The majority of search engines on the Web today (e.g., Yahoo! YAHOO!*
and MSN.com MSN.COMTM) rely mainly on keyword searching.

At page 2, line 15, please amend to read:

A prime example of a FAQ-based search engine is the engine employed at the Web site "Askjeeves.com" ASKJEEVES.COMTM.

Continuing our example to locate a Chinese restaurant in Seattle, suppose a user at the "Askjeeves.com" ASKJEEVES.COM TM site enters the following search query:

At page 4, lines 9, please amend to read:

Entering 'travel' as a keyword query in Yahoo! YAHOO!*, for example, a user is given 289 categories and 17925 sites and the travel information about Beijing is nowhere in the first 100 items.

At page 12, line 3, please amend to read

Upon analyzing a one-day log from MSN.com MSN.COMTM, the inventors discovered that 30% of the concepts covered approximately 80% of all queries in the selected query pool.